

Indane Gas

Achievements

Indane gas was the first company to introduce the concept of LPG rural marketing. This concept was mooted largely to counter the extensive deforestation that takes place in rural areas. It has since contributed immensely to the preservation of the environment and helped limit the use of conventional fuels like firewood. Company doubled its bottling capacity from 1.45 million tonnes per annum to over 3 million tonnes per annum.

Conscious of its environment, [Indane gas](#) has also tied up with leading manufacturers of 'Green Label' branded LPG stoves by Bureau of Indian Standards (BIS), giving thermal efficiency of 68% and fuel savings of 15%.



The safety quotient has been hundred percent and international standards have been opted which are confirmed by the PETROLEUM AND EXPLOSIVES SAFETY ORGANISATION. The product range includes: 14.2 and 5 KG domestic cylinders, automobile gas, 19 KG commercial gas cylinders, bulk gas supply for industrial purposes, and non fuel products such as hoses, gas stoves, flame resistant aprons, fire extinguishers and a lot more. The company is constantly trying its level best to improve customer satisfaction. In case a customer has no Indane Gas connection he or she can go to nearest Indane Gas dealer with his ID proof and address proof. This will help him to avail a new connection.

Many new methods and schemes have been inaugurated and this makes the company unique and distinct. Transfer of connections to friends and family has been enabled now and the credit goes to the innovation team of the INDANE COMPANY. Change of dealer in case of customer shifts is allowed and a major step is dealer rating by customers. This is done for optimum customer satisfaction. Processing, customer care, installation can be done through mobile, i-phone and web assistance. A lot of improvement has been made. In case of equipment loss the customers can avail a new apparatus without getting involved into hassles like FIR and lodging a complaint. The guidelines mentioned by the company on the website can be really helpful in solving a lot of customer issues.

A new concept of "TRANSPARENCY PORTAL" has been designed by the [Indane Gas agency](#). A

customer can very easily search his state, distributor and city details. Once a consumer fills in all details he or she gets a tabular form of details including AADHAR card, residential details, subsidy proof and a lot more. A company that has been trying to get across a new concept and introduce novel concepts, it is a never to miss chance.